



<https://www.opticomm.net.au/> 1300 137 800 info@opticomm.net.au

Connect my Home or Business

Connection Process

To deliver the services into your home or business, OptiComm will install a small device on the side of your dwelling near the meter or power box called the Optical Network Terminal (ONT).

The ONT is used to terminate the fibre optic cable coming in from the street and present it to you as a standard telephone, television or internet port which can be used by typical devices within your home or business. To make the best use of the services delivered by the ONT, we recommend you have your home SmartWired™.

“Smart wiring” is a term commonly used to describe a structured wiring system installed into a home or business. It typically includes the wiring of telephone, data and television points to multiple rooms, but could also be for monitored security, audio/video distribution, home or building automation and paging/intercom systems.

While it is not mandatory to have your home or business Smartwired™, it does provide you with the greatest level of flexibility and takes full advantage of your fibre connected community.

Premises Preparation

An OptiComm Fibre-Connected Community delivers a wide range of very high speed Broadband services as well as telephone, Freeview TV and Foxtel from a range of Retail Service Providers.

It is very important that all in home wiring and cable entry work has been completed by your builder to avoid delays in getting connected. To ensure your home is prepared in accordance with industry standards, OptiComm has developed a [Premises Preparation Guide](#) which will assist your builder in preparing your home for a connection.

Please talk with your builder to discuss the various home wiring options from a basic star wire to a more complex smart wired solution. Industry guidelines from SmartWired House provide an example of a smart-wired home that will take full advantage of the OptiComm Fibre Network.

OptiComm always recommends that you use an ACMA licensed cabler to install all in-home wiring. The ACMA has published a [Consumer Advice Pamphlet](#) on cabling your home. There is also the [Telecommunications Cabling Advice](#) form (called the TCA1) which every cabler/builder should provide to you on handover.

Step 1 Check my Address

The first step is to check if your property is within an OptiComm fibre connected community and if there is already an Optical Network Terminal (ONT) installed.

The search will return a list of properties which match the entered criteria, simply select the one which best matches your property.

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Step 2 Confirm my Address

Once you have reviewed the documentation and confirmed your premise is ready to be connected, proceed to the bottom of the page and click “Start Now” form below to complete the application, confirmation and payment.

It's important to read the documents on this page carefully and ensure your home or business premises have been prepared in accordance with industry guidelines for internal wiring.

Step 3 Apply for a Connection

A registration form is then displayed which confirms your property address, the estate your property is located in, and the cost of getting connected. Fill in your details and submit the form (name, email, and phone number).

Complete the registration form with your Credit Card details and when ready submit the form. Your card details will be first verified and if approved the transaction is completed and you will receive an email confirming your Connection Request. Alternatively, you can make payment via EFT to the bank account detailed on your invoice.

Step 4 Schedule Installation

After the transaction has been completed an OptiComm Customer Service Officer will contact you within 2 working days to schedule an appointment for the installation of your ONT. A person over the age of 18 years will need to be home during this appointment.

Find a Service Provider

Once the Network Termination Device (NTD) is installed and commissioned the network is capable of having a retail service activated. This may be any of the following: Internet, Telephone (2), Foxtel and a range of other services. At this stage you should be in a position to order and have a service provided to you by a Retail Service Provider (RSP).

OptiComm's Fibre to the Premises solution is an "Open Access" network that provides residential and business customers a choice of retail service providers.



Name: Activ8me
Phone: 1800 804 410
Website: www.activ8me.net.au

TELEPHONE | INTERNET



Name: Big Air
Phone: 1300 244 247
Website: www.bigair.com.au/

INTERNET | BUSINESS



Name: Clear Networks
Phone: 1300 855 215
Website: www.clearnetworks.com.au

TELEPHONE | INTERNET | BUSINESS



Name: Commander
Phone: 1300 682 163
Website: www.commander.com.au

TELEPHONE | INTERNET | BUSINESS



Name: FuzeNet
Phone: 1300 881 917
Website: www.fuzenet.com.au

TELEPHONE | INTERNET



Name: HarbourISP
Phone: 1300 366 169
Website: www.harbourisp.com.au

TELEPHONE | INTERNET | BUSINESS



Name: iiNet
Phone: 1300 455 806
Website: www.iinet.net.au

INTERNET



Name: Internode
Phone: 13 66 33
Website: www.internode.on.net

TELEPHONE | INTERNET | BUSINESS

iPRIMUS

Name: iPrimus
Phone: 1300 798 608
Website: www.iprimus.com.au

TELEPHONE | INTERNET | BUSINESS



Name: Leaptel
Phone: 1300 205 327
Website: www.leaptel.com.au

TELEPHONE | INTERNET | BUSINESS



Name: Oocom
Phone: 02 8005 3925
Website: oocom.com.au

公司名称：澳世网络
联系电话：02 8005 3925
官方网站：oocom.com.au

TELEPHONE | INTERNET

Manage My
GROUP

Name: ManageMy
Phone: 02 8985 9990
Website: www.managemy.com.au

TELEPHONE | INTERNET | BUSINESS

OriginNet

Name: OriginNet
Phone: 1300 763 151
Website: www.originnet.com.au

TELEPHONE | INTERNET | BUSINESS



Name: OverTheWire
Phone: 1300 689 689
Website: www.overthewire.com.au

BUSINESS



Name: Siptalk

Phone: 133 221

Website: www.siptalk.com.au

INTERNET | TELEPHONE



Name: Telarus

Phone: 1300 788 848

Website: www.telarus.com.au

BUSINESS



Name: Telesurf

Phone: 1300 795 528

Website: www.telesurf.com.au

INTERNET



Name: Vertel

Phone: 1300 837 835

Website: www.vertel.com.au/

BUSINESS



Name: X Integration

Phone: 1300 789 299

Website: <http://www.xi.com.au>

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